



## Volunteer Feedback Report 2019

Indigo Volunteers is a charity that recruits volunteers and connects them with 45+ humanitarian projects along the European refugee route. We provide a straightforward, fee-free matchmaking service, placing people where they are needed most.



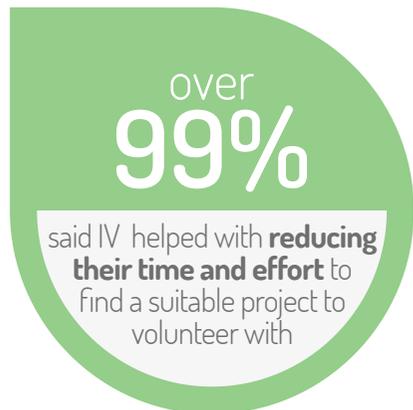
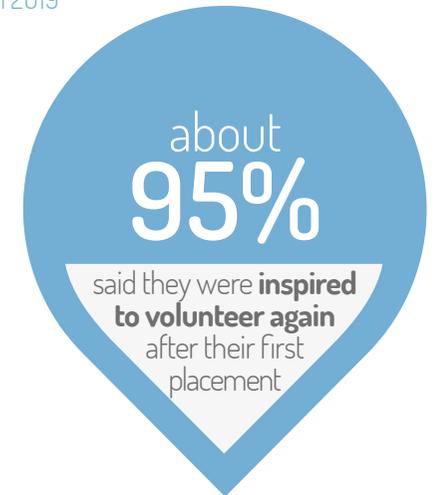
### ABOUT THE SURVEY

Since Indigo started, we have had really positive anecdotal feedback from volunteers. To gain a better understanding of this, we have asked previous volunteers about their experience with Indigo and the impact of their volunteering placement. The questionnaire was sent to volunteers we placed between **January to September 2019** and a total of **153 volunteers** took part. Take a look at the report and see what the volunteers themselves have to say!



“ I was so impressed with the way Indigo Volunteers dealt with my application. The process was easy, quick and efficient and I was able to choose which organisation to work for. ”

Assaf, volunteered in 2019



“ I think Indigo is a fantastic project run by genuinely passionate people. ”

Elias, volunteered in 2018

“ I would definitely recommend Indigo on the basis of the easy, friendly and clear communication the team ensures between coordinators and volunteers! ”

Nadya, volunteered in 2020

over  
**90%**

said they were satisfied or **very satisfied with their project placement**

over  
**40%**

**extended their placement** and stayed longer with the project than they initially intended

over  
**25%**

said IV provided **new volunteering opportunities** again

“ Through Indigo I got connected to so many people and helped me to learn a lot about volunteering as well as refugee and migration context on the ground. ”

Chris, volunteered in 2018

**94%**  
are likely or very likely to recommend IV to a friend

To learn more about Indigo Volunteers visit, [www.indigovolunteers.org](http://www.indigovolunteers.org)

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Volunteers understanding of the sector showed great improvement as a result of their placements. They gained valuable knowledge about the charity sector, the situation on the ground, the role of a volunteer and what constitutes responsible volunteering,

with over **90%** saying that they are likely to spread this newly acquired understanding to their local community.

“ Indigo were always very responsive and engaging. My life path has completely changed since volunteering. ”

Elena, volunteered in 2019

